

Sharath M

Solution Delivery Analyst

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Solution Delivery Analyst with 3+ years of experience delivering Oracle Fusion ERP and Oracle Fusion HCM security solutions across multiple enterprise client environments. Proven expertise in Role design, Segregation of Duties (SoD) analysis, Risk Management Cloud (RMC), Oracle IDCS administration, and user lifecycle management. Strong background in supporting multi-client engagements, resolving audit findings, and driving compliance initiatives. Recognized with multiple client awards for excellence in delivery and operational leadership.

CORE SKILLS

Oracle Fusion Security & GRC

- Oracle Fusion ERP & Oracle Fusion HCM Security
- Risk Management Cloud (RMC)
- Segregation of Duties (SoD) & Sensitive Access (SA)
- Role creation, modification & remediation
- User provisioning & de-provisioning
- Audit support & compliance
- Page customization & personalization based on role and user access requirements

Identity & Access

- Oracle IDCS
- User lifecycle management
- Access reviews & certifications

Functional Exposure

- Oracle Fusion Core HR (Basic Functional Knowledge)

Tools & Platforms

- MS Access DB (SoD analysis & reporting)
- ServiceNow (Access & Incident Management workflows)
- EasyVista (Access & Incident Management workflows)

Operations & Delivery

- Multi-client project handling
- Incident & access ticket management
- Stakeholder coordination
- Client communications

PROFESSIONAL EXPERIENCE

Solution Delivery Analyst– Chennai, TN

Deloitte USI | 27/02/2023 – Present

- Managed Oracle Fusion ERP & Oracle Fusion HCM security across 7+ enterprise client environments, ensuring access governance and audit readiness.
- Performed **SoD and Sensitive Access analysis** using Oracle RMC and MS Access databases to identify control gaps and recommend remediation strategies.
- Designed and maintained custom and job-based roles aligned with business processes, least-privilege principles, and compliance requirements.

- Administered Oracle IDCS for authentication, provisioning, role assignments, access governance, and notification template configuration across client environments.
- Supported **Core HR functional processes** including user creation and employment lifecycle-related access changes.
- Managed high-volume production support via ServiceNow and EasyVista, resolving **250+ security incidents** and fulfilling **300+ access/service requests** while maintaining SLA and compliance standards.
- Partnered with audit teams to resolve findings and prepare access documentation, controls evidence, and remediation plans.
- Coordinated with functional consultants, business users, and security leadership to implement least-privilege access models.
- Acted as point-of-contact for critical client escalations and access-related production issues.

Key Achievements

- Received **7 awards** including Applause Awards and Spot Awards for outstanding client delivery and operational excellence.
- Earned multiple client appreciations for proactive issue resolution and security process improvements.
- Recognized for consistently supporting high-impact audit remediation initiatives across multiple engagements.
- Led knowledge-sharing sessions on Oracle Security best practices and SoD remediation approaches within the team.

EDUCATION

Madras Christian College
Bachelor of Computer Applications

Chennai, TN
July 2019 – June 2022